

**Utility Assistance  
Electric only in the Summer  
Electric and Gas in the Winter**



**When the program is funded**

**The first 15 in person  
applications will be taken  
Monday, Tuesday, and  
Wednesday's**

**Between the hours of:  
7:15 am — 5:00 pm**

**Applications can be mailed  
anytime Apply online at  
liheap.com**

**CRISIS applications accepted  
anytime**

## ► Required Documents:

- Proof of all household income for the month prior to the month of application.
  - ⇒ Check stubs, child support, unemployment compensation, housing utility assistance, SSI, SSA, TEA, VA and any retirement benefits.
  - ⇒ A current copy of income verification will be required with all applications.
  - ⇒ Proof of any earned or unearned income not listed above.
- Valid state or government issued ID is required for the applicant.
- Birth dates and social security numbers for all household members. VERIFICATION MAY BE REQUIRED
- **Must** have a copy of utility bills: electric, gas, and propane.
- Current verification of any and all contributions from family and friends. If you have zero or inadequate income you may need written collateral statements verifying how you pay your bills.
- **If utilities are included in your rent you must provide a full copy of your current lease agreement.** If any subsidized housing is received, you will need proof that utilities are included, see housing authority staff.
- For unemployed high school students 18 years or older a letter from the High School must be provided to verify their enrollment.
- Additional documentation may be required at time of application

**APPLICANTS APPLYING FOR CRISIS MUST BE PAST DUE OR HAVE A DISCONNECT OR SHUT-OFF  
NOTICE OR HAVE A UTILITY BILL DUE WITHIN THE NEXT 7 DAYS.,  
for propane your tank must be at 20% or less.**

**IMPORTANT INFORMATION:**

**No determination can be made until all requested information has been received.**

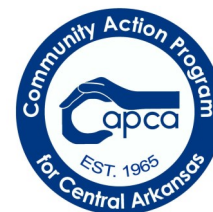
For more information in Faulkner County, please contact the office at (501) 358-8653 or at 707 Robins St. Suite 700 Conway, AR 72034. [fcheap@capcainc.org](mailto:fcheap@capcainc.org)

Website: [capcainc.org](http://capcainc.org)

Facebook: [facebook.com/capcepage](https://facebook.com/capcepage)

In Cleburne County, please contact the office at (501) 428-9204 or at [ccheap@capcainc.org](mailto:ccheap@capcainc.org). You may complete an application electronically, over the phone, or visit our White County office.

In White County, please contact the office at (501) 279-2015 or at 703 Marion St. Searcy, AR, 72143. [wcheap@capcainc.org](mailto:wcheap@capcainc.org)



**All counties can apply online at [getliheap.com](http://getliheap.com)**

**Regular and Crisis assistance will open 1/6/25  
Regular will close 3/31/25 and Crisis will close 4/30/25**